1		STATE OF NEW HAMPSHIRE
2		PUBLIC UTILITIES COMMISSION
3		
4	21 South Fru:	2023 - 12:19 p.m. it Street
5	Suite 10 Concord, NH	
6		
7		00 00 <i>4</i>
8	RE:	DG 23-084 LIBERTY UTILITIES (ENERGYNORTH
9		NATURAL GAS) CORP. d/b/a LIBERTY-KEENE DIVISION:
10		Winter 2023-2024 Cost of Gas.
11	PRESENT:	· · · · · · · · · · · · · · · · · ·
12		Commissioner Pradip K. Chattopadhyay Commissioner Carleton B. Simpson
13		Eric Wind, Esq./PUC Legal Advisor
14		Doreen Borden, Clerk
15	APPEARANCES:	1 3 1
16		Natural Gas) Corp. d/b/a Liberty-Keene Division:
17		Michael J. Sheehan, Esq.
18		Reptg. Residential Ratepayers: Michael Crouse, Esq.
19		Office of Consumer Advocate
20		Reptg. New Hampshire Dept. of Energy: Molly M. Lynch, Esq.
21		Paul B. Dexter, Esq., Legal Director F. Deen Arif, Director/Gas Group
22		Ashraful Alam, Gas Group (Regulatory Support Division)
23	Court Rep	orter: Steven E. Patnaude, LCR No. 52
24		

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2		EXHIBITS	
3	EXHIBIT NO.	DESCRIPTION	PAGE NO.
4	1	CONFIDENTIAL Testimony of	premarked
5		Deborah M. Gilbertson, Robert Garcia and James M.	
6		King with Attachments (09-15-23)	
7	2	Redacted Testimony of Deborah M. Gilbertson,	premarked
8		Robert Garcia and James M. King with Attachments	
9		(09-15-23)	
10	3	Technical Statement of Faisal Deen Arif (10-13-23)	premarked
11	4	Liberty Responses to DOE	premarked
12		Data Request 1-1 Through 1-18, (excluding DOE Data Request 1-6)	
13	5	CONFIDENTIAL DG 22-057	premarked
14		2022-2023 Winter Cost of Gas Adjustment Reconciliation	
15		Final Audit Report	
16	6	Redacted DG 22-057 2022-2023 2022-2023 Winter Cost of Gas	premarked
17		Adjustment Reconciliation Final Audit Report	
18	7	RESERVED	37
19		(DUPLICATE - Refer to Exhibit 5	
20	8	RESERVED FOR RECORD REQUEST (Please reconcile the Schedule N	37
21		from Winter 2022-23 Cost of Gas filing with Schedule P of the	
22		Winter 2023-24 COG filing) [Ref. Page 38 for full request)	
23			
24			

PROCEEDING

2.

1.3

2.1

2.2

CHAIRMAN GOLDNER: Okay. Welcome back.

I'm Commissioner Goldner. I'm joined today by

Commissioner Simpson and Commissioner

Chattopadhyay. We're here in Docket DG 23-084,

Liberty-Keene's Cost Of Gas Rates for the 2023 to

2024 Winter Period.

Let's begin by taking appearances, beginning with Liberty.

MR. SHEEHAN: Good morning -- good afternoon. Mike Sheehan, for the Keene Division of Liberty Utilities (EnergyNorth Natural Gas)
Corp.

CHAIRMAN GOLDNER: Thank you. The New Hampshire Department of Energy?

MS. LYNCH: Good afternoon. My name is Molly Lynch. I'm an attorney for the Department of Energy. I am joined with Legal Director, Paul Dexter; our Gas Director, Dr. Deen Arif; and our new analyst, Ashraful Alam.

CHAIRMAN GOLDNER: Thank you. And the Office of the Consumer Advocate?

MR. CROUSE: Good afternoon,

Commissioners. My name is Michael Crouse. I'm

the Staff Attorney to the Office of the Consumer

Advocate.

1.3

2.1

2.2

I apologize if I look a little disheveled, as I had a computer emergency walking in the hearing room. But the amazing Lesley LaPerle fixed it with IT, and I'm pretty much up to speed now.

CHAIRMAN GOLDNER: Excellent,
Mr. Crouse. Thank you.

All right. Sorry. We'll note that Liberty-Keene and the DOE filed prefiled and premarked for identification Exhibits 1 through 5, we are, however, missing Exhibit 6.

Is that -- is that something that we can remedy shortly?

MR. SHEEHAN: Six --

MS. LYNCH: I believe, Commissioner, you're referring to the audit report that needed to be redacted. Our understanding was that Liberty was going to, since they had the information about what needed to be redacted, that they were going to provide that.

MR. SHEEHAN: And that wasn't on my radar. So, I will get to that.

1 CHAIRMAN GOLDNER: No, and I don't 2. think it stops us from having the hearing today, 3 but we just noticed we didn't have an Exhibit 6. 4 So, is there -- does anyone have any 5 concerns with proceeding without Exhibit 6? 6 Attorney Crouse? 7 [Atty. Crouse indicating in the 8 negative.] 9 CHAIRMAN GOLDNER: Okay. All right. 10 So, we can proceed with Exhibits 1 through 5. 11 And, then, Attorney Sheehan, you'll file 12 Exhibit 6 in a timely fashion? 1.3 MR. SHEEHAN: Correct. 14 CHAIRMAN GOLDNER: Okay. Thank you. 15 Are there any other preliminary matters that we 16 need to address, before we hear from the 17 witnesses? 18 MR. SHEEHAN: Only that our comment at 19 the end of the last hearing, that "we would have 20 the same issue here", is not true. We do not 2.1 have the same issue as we discussed this morning. 2.2 So, --23 CHAIRMAN GOLDNER: You could have had a 24 much longer lunch, Attorney Sheehan. You've paid

```
a heavy price for that miss.
 1
 2
                    MR. SHEEHAN: I'll eat robustly this
 3
         afternoon.
 4
                    [Laughter.]
 5
                    CHAIRMAN GOLDNER: All right. Thank
 6
         you. Okay. Well, that's good news.
 7
                    And anything else, before we get
 8
         started?
 9
                    [No verbal response.]
10
                    CHAIRMAN GOLDNER: Okay. Seeing none.
11
                    Let's swear in the witness panel,
12
         Mr. Patnaude.
1.3
                    (Whereupon DEBORAH M. GILBERTSON,
                    JAMES M. KING, and ROBERT GARCIA were
14
15
                    duly sworn by the Court Reporter.)
16
                    CHAIRMAN GOLDNER: Thank you. And
17
         let's begin with Attorney Sheehan, and Liberty.
18
                   MR. SHEEHAN: Thank you. Exhibits 1
19
         and 2 are titled "Joint Testimony of Ms.
20
         Gilbertson, Mr. Garcia, and Mr. King". So, let's
21
         start with Ms. Gilbertson.
22
                 DEBORAH M. GILBERTSON, SWORN
23
                      JAMES M. KING, SWORN
24
                      ROBERT GARCIA, SWORN
```

1 DIRECT EXAMINATION 2 BY MR. SHEEHAN: 3 Please introduce yourself? 4 (Gilbertson) My name is Deborah Gilbertson. 5 the Senior Manager of Energy Procurement for 6 Liberty Utilities. 7 Q And did you participate in drafting the 8 testimony, joint testimony, that has been marked 9 as "Exhibits 1" and "2"? 10 (Gilbertson) Yes. 11 And do you have any changes or corrections to 12 those portions of the exhibit that you were 1.3 responsible for? 14 (Gilbertson) No. 15 And do you adopt that testimony as your sworn 16 testimony this afternoon? 17 Α (Gilbertson) Yes. 18 Mr. King, same questions. Please introduce 19 yourself? 20 (King) Good afternoon. My name is James King. I'm an Analyst with Liberty Utilities" Rates and 21 22 Regulatory Affairs Division. 23 Q And, Mr. King, did you participate in the 24 preparation of the testimony that's been marked

1 as "Exhibits 1" and "2"? (King) I did, yes. 2 3 And do you have any changes or corrections to be made? 4 5 (King) No, not at this time. 6 And do you adopt the written testimony as your 7 sworn testimony today? 8 Α (King) Yes. 9 And, last, Mr. Garcia, your second time Q 10 testifying, would you please introduce yourself? 11 (Garcia) Good afternoon, everyone. Robert 12 Garcia. I'm the Manager of Rates and Regulatory 13 Affairs for Liberty. 14 And, with Mr. King and Ms. Gilbertson, did you Q 15 participate in the drafting of the testimony? 16 (Garcia) I did. 17 And do you have any corrections or changes you'd 18 like to bring to the Commission's attention? 19 (Garcia) No, I do not. Α 20 And do you adopt it as your sworn testimony 21 today? 22 Α (Garcia) I do. 23 Turning to either Mr. Garcia or Mr. King, if you 24 could give us the highlight of the rates

```
1
         proposed, and where we could find them in the
         filing?
 2
 3
         (King) Yes. Actually, let me pull up the correct
 4
         Bates pages. The bill impacts can be found on
 5
         Bates Pages 032 through 036 -- 035, excuse me.
 6
         And the rate we are proposing is 1.42 -- $1.4207.
 7
    Q
         And I think you just said it. Where were the
 8
         bill impacts pages?
 9
         (King) Where are they?
10
         What pages were the bill impacts on?
11
         (King) The bill impacts are on Bates Page 032
12
         through 035.
13
         And picking up on the conversation we had this
    Q
14
         morning, the bill impacts compare what to what?
15
    Α
         (King) They --
16
         With regard to the LDAC?
17
         (King) In the Keene filing, we filed with the
18
         currently effective LDAC rates, opposed to how we
19
         filed the EnergyNorth with the proposed LDAC
20
         rates. We had, you know, two weeks between the
21
         filing dates. This became an issue as part of
         the discovery process. So, we went ahead and
22
23
         filed the Keene with just the currently effective
24
         LDAC rates to, you know, appease the DOE.
```

```
1
         And, of course, when the Commission changes the
 2
         LDAC in February, this will change the Keene
 3
         bills as well?
 4
         (King) That's correct.
 5
         The other thing for you, Mr. King, we had a lot
 6
         of discussion this morning in EnergyNorth related
 7
         to a misallocation between winter and summer that
 8
         you discovered last night. Did that problem
 9
         occur for the Keene filing?
10
         (King) Yes and no. So, the correction -- the
11
         adjustments did occur. There was a March -- a
12
         similar March -- similar timing of the March
1.3
         adjustment that we made in EnergyNorth. But, in
14
         May, I had caught it and brought it to the
15
         attention of the Accounting team, and we made
16
         that correction in May.
17
                    So, what we filed today does not have
18
         the same issue as EnergyNorth.
19
         Which, of course, begs the question, why not then
    Q
20
         in EnergyNorth?
21
                    I have to ask you, because someone else
22
         will.
23
    Α
         (King) At the time, I was solely involved with
24
         Keene, in the preparation of the filings at that
```

```
1
         time.
 2
         Okay.
 3
         (King) So, up until the filing for the instant
 4
         docket and EnergyNorth, I wasn't -- wasn't as
 5
         involved.
                    I was involved on the periphery, doing
 6
         tariff pages and a few other smaller things on
 7
         the docket. But, picking up the bulk of the
 8
         work, that didn't start until late this summer on
 9
         EnergyNorth.
10
         Otherwise, it didn't occur to you to think the
11
         same error happened on the other side?
12
         (King) Yes.
1.3
         Okay. Thank you. And, Ms. Gilbertson, similar
14
         to the questions I asked you this morning, was
15
         there anything different in the way the Company
16
         has planned for providing Keene customers both
17
         CNG and propane-air this winter from prior years?
18
         (Gilbertson) No.
    Α
19
         And anything unusual happen, any anomalies?
    Q
20
         (Gilbertson) There's been no anomalies.
21
         In prior hearings, and in discovery, we've
    Q
22
         discussed that the CNG contract expires next
23
         year. Are you in the process of finding a new
24
         contract to begin next summer?
```

```
1
          (Gilbertson) Yes. We're finalizing that now.
 2
                   MR. SHEEHAN: Okay. Thank you.
                                                     Those
 3
         are all the questions I have. Thank you.
 4
                   CHAIRMAN GOLDNER: Thank you. We'll
 5
         move now to the New Hampshire Department of
 6
         Energy, and Attorney Lynch.
 7
                   MS. LYNCH: All right. Thank you.
 8
                       CROSS-EXAMINATION
 9
    BY MS. LYNCH:
10
         Mr. King, I believe you just testified that the
11
         proposed rate is "1.4207", is that correct?
12
         (King) Yes.
13
         Would you want to -- could you clarify that? And
14
         I am looking at Bates Page 020.
15
    Α
         (King) Excuse me. Now that you bring that to my
16
         attention, I realize I was looking at the Fixed
17
         Price Option Program bill impact page. The
18
         normal Non-FPO price is $1.4007.
19
         Perfect. Thank you. And I'm looking at the
    Q
20
         tariff that -- with the proposed rates, on Bates
21
         Page 018. And what is the proposed rate for the
22
         R-4 customers?
23
    Α
         (King) The proposed rate for the R-4 customers is
24
         $0.7704.
```

```
1
         All right. Thank you. And for what time period
 2
         are these rates being proposed for?
 3
    Α
         (King) These rates are being proposed for effect
 4
         November 1, 2023, through April 20 -- April 30th,
 5
         2024, with the caveat that, you know, we do have
 6
         the monthly trigger filings in between. So, this
 7
         rate will likely change between now and the end
         of the winter period.
 8
         At this time, does the Company anticipate how
 9
    Q
10
         many trigger filings it will file?
11
         (King) In the past, we've filed a trigger filing
12
         with each month. So, following those same
13
         guidelines, it would be five trigger filings.
14
         So, one for rates effective December 1st,
15
         January 1st, February 1st, March 1st, and
16
         April 1st.
17
                    There are times where we have chose not
18
         to file the trigger filings. Whether there
19
         wasn't a need for a change in price, or any
20
         handful of reasons.
21
                   But, with the change in gas prices and
22
         revenues that are collected each month, it's
23
         likely that each month we'll have a trigger
24
         filing to appropriately collect the costs for
```

```
1
         that period, the remainder of the period.
 2
         Thank you. And turning to Bates 033, I believe
 3
         this was addressed on direct, and that this shows
 4
         a typical residential heating bill for the
 5
         Non-Fixed Price Option, is that correct?
 6
    Α
         (King) Yes.
 7
         And, if you go to the top of this page, Columns
    Q
 8
         (1) through (6), does this -- if the Commission
 9
         wanted to get a sense of what the prior rate was,
10
         compared to this proposed rate, does this give
11
         the Commissioners an accurate -- are these
12
         numbers accurate, in Row 8, for the cost of --
13
         for the prior cost of gas rates?
14
         (King) Yes. Those were the rates in effect for
    Α
15
         those time periods listed in Row 2.
16
         Approximately, how much is, from last year, I
17
         mean, I understand it's difficult because the
18
         rate changes just about every month, but,
19
         approximately, is it fair to say that this is a
20
         reduction from last year's rates?
21
         (King) Yes. That is correct.
22
    Q
         Do you have an idea what -- I don't want you to
23
         do math right now, but do you have a sense of
24
         what the amount of the reduction is,
```

1 approximately, of course? 2 (King) Yes. So, in Rows 31 through 34 gives the 3 total bill impacts for each of the components. 4 So, looking at the total bill for the season, 5 it's a 300 -- approximately, a \$300 bill decrease 6 for the entire period. And the total bill is 7 about a 22.4 percent decrease from the prior 8 year. Thank you. And, also, just kind of returning to 9 Q 10 your direct testimony, you mentioned that there 11 was, because we just come from the EnergyNorth 12 hearing, you mentioned that there was a similar 13 issue in this docket in May. Can you explain the 14 error a little bit more in detail? 15 (King) Yes. Give me one moment. Yes. So, in Α 16 March of 2023, the Company made an adjustment 17 for, as the adjustment reflects, costs that were 18 originally booked to summer should be in the 19 winter account. We corrected that error in May. 20 So, it reflected that costs were -- or, revenues 21 should have gone to summer that were booked in 22 winter. And what -- why was this error? Why was there a 23 24 discrepancy between when these costs should be

1 booked? 2 (King) I'm sorry, could you say that again? 3 Why were the costs booked to summer, when they 4 should have been booked to winter? 5 (King) So, in, you know, as the Commissioners have brought up earlier today, you know, they're 6 7 concerned about SAP issues, and I don't want to 8 keep blaming SAP. When we did transition over, you know, for each month, there's, say, \$10 of 9 10 revenue; \$7 might be attributable to summer, and 11 \$7 -- or, what did I say? \$3 might be 12 attributable to summer and 7 is attributable to 1.3 winter. That full \$10 was going into winter, 14 when \$3 should have been going into the summer 15 account. 16 And, then, in February, we were able to 17 break down the information and separate out those 18 amounts, now that we had figured out what the 19 issue was in SAP, and we were able to break 20 those -- break that \$10 amount out to summer and 21 winter, where before it was just going all to one 22 account. That is helpful. Thank you. And what was the 23 24 amount of the adjustment that you corrected?

```
1
          (King) The original adjustment that occurred in
 2
         March 2023, fails in comparison to the
 3
         EnergyNorth number, it was $1,600. So, the
 4
         correcting entry in May was $3,200.
 5
         And, turning to Bates Page 008 of the testimony,
 6
         what is the amount of the over-collection from
 7
         the last winter period that is being applied to
 8
         this proposed rate?
 9
         (King) The prior period over-collection of
10
         $164,514.
11
    Q
         Thank you. And does that amount include interest
12
         as well?
13
         (King) I believe so, yes.
14
         And, actually, I'm sorry, what was the number you
15
         just mentioned?
16
         (King) Sorry. That number did not include
17
         interest. So, the interest is, include the --
18
         combined with the over period -- the prior period
19
         over-collection of $164,514, in addition to the
20
         interest of 7,538, gives us the final
21
         over-collection amount of 172,052, presented on
22
         Schedule B.
23
    Q
         Thank you. Actually, I probably should have
24
         directed you there, instead of the testimony.
```

```
1
         apologies.
 2
                   And this amount was applied to
 3
         determining the proposed rate, correct?
 4
         (King) That is correct.
 5
         And, if the Commissioners wanted more information
 6
         about this over-collection, what should they
 7
         refer to? Should they look at -- for example,
         should they look at the prior winter docket?
 8
 9
         (King) It could look at the reconciliation of the
10
         prior winter.
11
    Q
         Okay. Thank you.
12
         (King) Again, the reconciliation is for the prior
13
         winter. So, it's October through April. And,
14
         then, this, the amount that we presented on
15
         Schedule B, is the approximate starting balance
16
         as of October 31st.
17
    Q
         Thank you. And we touched on this a little bit
18
         already, about what trigger filings the Company
19
         may expect to file in this case. But is the
20
         Company anticipating any future market volatility
21
         for this upcoming winter period?
22
    Α
         (Gilbertson) That's a tough question. So, we are
23
         always anticipating volatility. So, can I tell
24
         you the magnitude? No, I can't. I mean, it's a
```

1 market price. 2 But we have safeguards in place to 3 stabilize prices, such as the Price Stabilization 4 Program, and we have propane out of our Amherst 5 tank that is filled up in the summertime, at 6 summer prices. So, those couple of things serve 7 to stabilize the price, and we're not so much in 8 the spot markets. 9 And, you know, we all understand, I think, that Q 10 these dockets have tight timeframes, and we don't 11 necessarily want more information. But I'm 12 curious, actually, have you, as part of the 13 filing, I believe it is Exhibit -- no, I'm sorry, 14 it's Appendix 1 that you provide the Mont Belvieu 15 prices. And the Bates number is -- sorry -- is 16 Bates 040, is that correct? 17 Α (Gilbertson) I'm assuming it is, but let me 18 check. Yes. 19 And you obtained these prices as of September 6, Q 20 is that correct? 21 (Gilbertson) That's correct. 22 Q Have you looked at the prices recently, since 23 September 6th? (Gilbertson) Yes, I have. 24

```
1
         Can you --
 2
         (Gilbertson) They have gone down a little bit,
 3
         both the CNG and the propane. The net effect on
 4
         the rate was a penny.
 5
         Oh, interesting. Okay. Thank you. And, also,
 6
         referring to Schedule -- Schedule I and J, Bates
 7
         Page -- Bates Pages 030 and 031, the proposed
 8
         rates are weather-normalized, is that correct?
 9
    Α
         (Gilbertson) Yes.
10
         And how does the Company do that?
11
         (Gilbertson) So, the Company looks at the total
12
         amount of the volume, and it parses out a base
13
         load, which would be the lowest amount of gas
14
         that would flow through the system, typically, in
15
         July or August. And, then, it parses out what's
16
         called the "heat load". And, then, the Company
17
         looks at what the actual weather was, and divides
18
         the actual weather by the volume for the heat
19
         load. And, then, the Company creates something
20
         called a "slope". So, for every uptick or
21
         decrease in the weather, you would apply that
22
         slope to the volumes, and then add in the base
23
         load, to come up with a weather-normalized
         volume. I know it's complicated.
24
```

```
1
         So, and I believe also this was in our Data
 2.
         Request 1-8, how do you determine what the
 3
         weather was?
 4
         (Gilbertson) So, the weather is taken straight
 5
         from the Keene location. They have their own
 6
         device there. And the normal weather is based on
 7
         weather from the past 30 years.
 8
         From the past -- an average of the past 30 years?
 9
         (Gilbertson) Yes. Yes.
10
         I think this is just about it. I think I have
11
         one more final question, subject to the others
12
         that are joined with me at the table.
1.3
                   And I believe, Mr. Garcia, you
14
         addressed this at the prior hearing. Is the
15
         Company agreeable to submitting the FPO letters
16
         to the Department of Energy's Director of
17
         Consumer Services, when they make this in the
18
         next Keene winter filing?
19
         (Garcia) Yes. I'm trying to make sure I -- thank
    Α
20
         you. Yes. I'm trying to remember, there were
21
         distinctions drawn. We would be happy to provide
         it to the Director. I think, in the other case,
22
23
         it was to provide it in our filing. But either
24
         is fine.
```

```
1
    BY MS. LYNCH:
 2
         Okay. Thank you.
 3
          (Garcia) Either is fine.
 4
                    [Atty. Lynch and Atty. Dexter
 5
                    conferring.]
 6
    BY MS. LYNCH:
 7
         Ms. Gilbertson, just going back, when I asked you
 8
         about the Mont Belvieu, when you looked to see
 9
         the more recent rates for the Mont Belvieu, I
10
         believe you mentioned that "it would only make a
11
         penny difference"?
12
         (Gilbertson) Correct.
1.3
         Can you be more specific? Is that on the price
    Q
14
         of propane or on the proposed rate?
15
    Α
          (Gilbertson) The proposed rate. So, I just
16
         updated all the pricing, and then looked at what
17
         the rate was before I updated it, and what the
18
         rate looked like after I updated it. And it was
19
         like a penny difference.
20
                    MS. LYNCH: Okay. Thank you. One
21
         moment please.
22
                    [Atty. Lynch, Dir. Arif, and Atty.
23
                    Dexter conferring.]
24
    BY MS. LYNCH:
```

```
1
                     I'm not sure who would best answer
         All right.
 2
         this. But, turning to Exhibit 3, which is the
 3
         Department of Energy's statement in this docket,
 4
         specifically, we're looking at Bates Page 002,
 5
         second full paragraph after -- well, second
         bulleted full paragraph after "Therm Sales
 6
 7
         Projection". In that statement, it says "Of the
         projected total therm sales, base load accounts
 8
 9
         for 282,558 therms (24 percent of total therms),
10
         heating load accounts for 835,373 therms (or 71
11
         percent), and load due to weather-normalization
         (the "normalization load") accounts for 58,005
12
13
         (or 5 percent)."
14
                   Would the Company agree with that
15
         statement? And, please, take your time and --
16
         (Gilbertson) I'm sorry, where did you find that?
17
         Oh, sure. Exhibit 3, which is the Department of
18
         Energy's statement that was filed in this case,
19
         Bates Page 002.
20
         (Gilbertson) Okay.
21
         There it says "Therm Sales Projection", and then
    Q
22
         there's a second bullet that begins "Of the
23
         projected total therm sales". The Department
24
         wants to know whether the Company agrees with the
```

```
1
         sentence I just read?
 2
         (Gilbertson) Therm sales, I have to do my math.
 3
                    [Short pause]
 4
    BY THE WITNESS:
 5
         (Gilbertson) Yes.
 6
                    MS. LYNCH: Thank you. The Department
 7
         has no further questions. Thank you.
 8
                    CHAIRMAN GOLDNER: Thank you. We'll
 9
         move to the Office of the Consumer Advocate, and
10
         Attorney Crouse.
11
                    MR. CROUSE: Thank you. I just have
12
         two questions, and any of the witnesses may feel
1.3
         free to respond. It's not directed at anyone
14
         individually.
    BY MR. CROUSE:
15
16
         But, following up on Attorney Lynch's
17
         questioning, the witnesses were discussing the
18
         trigger filings, but there seemed to be a
19
         standard that determined whether or not one would
20
         take place.
21
                    Could you articulate further on when a
2.2
         trigger filing might happen in a particular
23
         month?
24
         (King) Yes, I mean, I don't think there's a
```

specific Company standard written out that will necessitate a trigger filing. There just might be instances where, you know, calculating it might not have changed the rate either significantly or is not of a material, so we might propose to keep the already effective rate.

But my experience, you know, working in the past year with the trigger filings, that I think that's only occurred once where we haven't provided a trigger filing. And I can't remember the exact reason why we didn't file.

But it's likely that each month we'll have a trigger filing to keep the rate in step with the costs.

Q Thank you for that explanation. And, then, just generally speaking, in the direct testimony, you all explain why there was a decrease in the rates taking place, attributing generally to a decrease in supply costs, based on the decreasing market futures, and the over-collection balance.

Is there any other reasons or something that you might explain why the decrease in market futures was so impactful?

A (Gilbertson) The market went down quite a bit --

```
1
         Yes.
 2.
         (Gilbertson) -- from last year. It is a
 3
         significant decrease over last year. And, last
 4
         year, we were in unprecedented territory, with
 5
         the war in Ukraine, and we were below average in
 6
         our domestic storage inventories. And, this
 7
         year, it's much lower. We had a warmer winter.
 8
         The market fell quite a bit. We are above normal
 9
         in our five-year projection of the domestic
10
         storage supply. And, tomorrow, it could be
11
         different.
12
                   But, for right now, it looks like
1.3
         everything is kind of falling back into place.
14
                   MR. CROUSE: Thank you for answering
15
         that rather basic question. We just have
16
         ratepayers who are always interested in many
17
         insights that can be shared.
18
                     That concludes all the questions that
19
         I have.
                  Thank you.
20
                   CHAIRMAN GOLDNER: Thank you. And
         we'll move now to Commissioner questions,
21
2.2
         beginning with Commissioner Simpson.
23
                   CMSR. SIMPSON: Thank you. I think
         just one for Ms. Gilbertson.
24
```

```
1
    BY CMSR. SIMPSON:
 2
         Last year, we talked about the Propane Purchasing
 3
         Stabilization Plan.
 4
         (Gilbertson) Yes.
 5
         And your testimony describes that, correct?
 6
         (Gilbertson) Yes.
 7
         From last year, did you change anything with the
 8
         Plan? Was there anything that you thought about
 9
         changing to hedge against price volatility?
10
                    I know that it sometimes fluctuates
11
         whether propane is the more costly fuel versus
12
         CNG. So, is there something that you thought
13
         about changing?
         (Gilbertson) We like to be about 60 to 65 percent
14
15
         hedged. If it's too -- anything you hedge is a
16
         must-take. Therefore, you don't want to be
17
         over-hedged.
18
                    So, we did not change the Propane
19
         Stabilization Plan. It is -- it's just propane.
20
         Uh-huh.
21
         (Gilbertson) We've stuck with the same volumes.
22
         We get the same amount of volumes out of the
23
         Amherst tank as well.
24
                    And, with zero growth, there's
```

```
1
         really -- we've just stuck with how we've been
 2
         doing it. And it seems to work well.
                   CMSR. SIMPSON: Okay. All right.
 3
 4
         Thank you. That's all I have.
 5
                   CHAIRMAN GOLDNER: Okay. We'll move to
 6
         Commissioner Chattopadhyay.
 7
                   CMSR. CHATTOPADHYAY: Thank you for
 8
         keeping the filings better than the other one.
         So, makes it easier for me.
 9
10
    BY CMSR. CHATTOPADHYAY:
11
         Can we go to Exhibit 1, Bates Page 039? And let
12
         me know when you're there.
13
         (King) Yes. Go ahead.
14
         So, these are the allowed recoverable costs based
15
         on the incremental costs, right? And these are
16
         actual for November 2022 through actual April
17
         2023?
18
         (King) Yes. So, this was the last winter
    Α
19
         experience for the CNG incremental cost
20
         difference.
21
         Just like you've done this time, you've sort of
    Q
         projected what the things would be, and that
22
23
         shows up, I think, in Bates Page 037, correct, or
24
         is it 038?
```

```
1
          (King) Is that Schedule N?
 2
         Yes.
 3
         (King) Yes.
 4
         Okay. So, you had a similar thing in the
 5
         previous filing. So, for the same months, actual
 6
         November -- sorry, not "actual" -- November 2022
 7
         through April 2023, in the previous filing, you
 8
         had projected those, correct? So, for example,
         if I look at Schedule N for the Winter 2022-23
 9
10
         COG filing, the allowed recoverable costs there
11
         was "31,322".
12
         (King) Uh-huh.
13
         That's what you had projected?
14
         (King) Yes.
15
         And, now -- and the allowed you have "minus
         5,487".
16
17
                    Can you give me a sense of how you
18
         reconcile, like what you had projected and what
19
         turns out? How do they -- because this, I'm
20
         assuming, the allowed recoverable costs do go
21
         into the rates. Can you tell me how you ensure
22
         that what you actually got, what you had
23
         projected, they are reconciled properly?
24
         (King) Yes. At the end of the winter period,
```

we'll take the actuals that -- so, with the projections, so, if we're looking at Schedule N, that includes all of the projected therm -- or, projected CNG, or CNG and propane volumes that we're expected to buy -- I'm just trying to think about it.

So, each month this projection will be updated with actuals from the new pricing from each month. So, we might -- so, as of right now, the total for the end of the winter period we have as the \$3,110, that might change each month, and it will be factored into the over/under balance at that time. And, then, at the end of the winter period, we'll look and say "So, for last winter period, it was a \$5,000 credit." So, that was booked after the winter period was finalized, and added to the -- added or subtracted from the over/under balance.

- Q But you were describing going from -- sort of describing what would happen in the future. But you went through a similar exercise when you went from 2022-23 to this one, right?
- 23 A (King) Uh-huh.
- 24 Q Okay.

1.3

```
1
          (King) I might just -- Schedule P was last year's
 2
         experience. Schedule N is the projected
 3
         experience we'll have this winter. And that
 4
         number will change throughout the year.
 5
         So, as you understood, what I'm trying to get at
 6
         is you had Schedule N last time?
 7
    Α
          (King) Uh-huh.
 8
         Which sort of becomes Schedule P?
 9
          (King) Yes.
10
         And that process, that that reconciliation is
11
         done properly, I'm just trying to make sure
         that's what's done?
12
1.3
          (King) Yes. And the reason we include
14
         Schedule P, is to include in Schedule O, which is
15
         kind of the running balance of what needs to be
16
         collected or what can be collected, as described
17
         in our Settlement Agreement.
18
         Okay. Keene also has FPO?
    Q
19
          (King) That's correct.
    Α
20
         The letters have gone out?
21
          (King) The letters have gone out.
2.2
    Q
         Okay. Do you know what -- what is the interest
         in FPO right now? Like, do you have a sense of
23
24
         how many people have responded?
```

- A (Garcia) No. We do not -- I don't have that data available, sorry.

 Description:

 A (Garcia) I thought it was 13 percent. I'm trying
- A (Garcia) I thought it was 13 percent. I'm trying to remember in which case it was.
- A (King) Yes. I believe we filed a data response with the figures from last year. Don't have it off the top.
- 9 A (Garcia) Yes. I thought I mentioned it in the testimony.
- 11 Q As you look for it, do you -- just a follow-up.
- 12 A (Garcia) Oh, I'm sorry, Commissioner, just to

 13 interrupt. But we do have in our testimony a

 14 statistic, the five-year running average is about

 15 13.04 percent FPO participation.
- 16 Q Because I was sort of going there. Do you see a
 17 pretty steady percentage or does it fluctuate?
- 18 A (Garcia) I have not seen the underlying data, --
- 19 Q You haven't. Okay.
- 20 A (Garcia) -- to know if it's going up or if it's
 21 going down, or how the average is sitting with
 22 that trend.
- Q Okay. So, with the letters that went out, when would you know? What timeline have you put in

```
1
         place for customers to -- sorry -- for ratepayers
 2
         to respond and say "we want that"?
 3
         (Garcia) Yes. Okay. Sorry, I was just
 4
         confirming my reconciliation. The enrollment, I
 5
         believe, is due before the November billing
 6
         period. So, by end of October, that we expect a
 7
         response for them to participate.
 8
         And this is very similar to what you have for
 9
         EnergyNorth as well?
10
         (Garcia) It's the exact same issue --
11
         It's the exact same, okay.
12
         (Garcia) -- that we talked about previously.
1.3
         Okay.
    Q
14
         (Garcia) With the timing.
15
                    CMSR. CHATTOPADHYAY: Thank you.
16
         That's all I have.
17
                    CHAIRMAN GOLDNER: I have no further
18
         questions.
19
                    What we'll do at this time is just take
20
         a quick ten-minute break, so the Commissioners
21
         can confer to see if there's anything else before
2.2
         we release the witnesses.
23
                    Let me ask also, Attorney Lynch, if you
24
         intend on putting Dr. Arif on the stand today?
```

```
1
                                We do not.
                    MS. LYNCH:
                    CHAIRMAN GOLDNER: Okay. Thank you.
 2.
 3
         We'll return at 1:10. Off the record.
 4
                    (Recess taken at 1:00 p.m., and the
 5
                    hearing resumed at 1:10 p.m.)
 6
                    CHAIRMAN GOLDNER: Okay. We'll go back
 7
         on the record.
 8
                    Commissioner Chattopadhyay just has a
 9
         quick follow-up, and then we'll move to redirect.
10
                    CMSR. CHATTOPADHYAY: Just give me a
11
         second.
12
    BY CMSR. CHATTOPADHYAY:
1.3
         So, going back to the point about the recoverable
14
         costs, you know, associated with the incremental
15
         costs, you described how -- let me put it in my
16
         words, Schedule N is reconciled to Schedule P.
17
                    And, so, can you provide us support of
18
         how it is done? And, you know, I'm not sure I've
19
         seen in the filing an easy way to sort of make
20
         sure that that's what's going on. That you go
21
         from, for example, in the last cost of gas
2.2
         filing, it was roughly 30,000 plus, now it's
23
         "minus $5,487". Where is that taken care of?
24
         Can you provide us some support for it?
```

```
1
                    If you want to go back and do it,
 2
         that's fine, too.
 3
    Α
         (King) Yes, I think, looking back historically --
 4
         I think, looking back historically, I would need
 5
         to take a look at the other filings and what the
 6
         amounts were. I mean, I'm certainly aware, you
 7
         know, Schedule O does have a, you know, a brief
         historical timeline of it. But that's just the
 8
 9
         final amounts, and not where we started and where
10
         we ended.
11
                   CMSR. CHATTOPADHYAY: Okay. So, that
12
         would be a record request. Should I state it?
1.3
                   CHAIRMAN GOLDNER: I'll give you --
14
                   CMSR. CHATTOPADHYAY: Or, we can put it
15
         in writing.
16
                   CHAIRMAN GOLDNER: I'll put it in
17
         the -- in a moment, once I release the witnesses,
18
         then we'll repeat it back.
19
                   CMSR. CHATTOPADHYAY: Okay. That's all
20
         I have.
21
                   CHAIRMAN GOLDNER: All right. Let's
22
         move to redirect, and Attorney Sheehan?
23
                   MR. SHEEHAN: I have no questions.
24
         Thank you.
```

1	CHAIRMAN GOLDNER: Okay. Thank you.
2	Okay. The witnesses are released. I'd
3	suggest you just stay there, because the
4	Department doesn't have any witnesses today. So,
5	we can minimize movement. But the witnesses are
6	released.
7	So, next, without objection, I'll admit
8	Exhibits 1 through 5. Exhibit 6, Attorney
9	Sheehan, would Monday be enough time to file
10	Exhibit 6?
11	MR. SHEEHAN: Yes. And, because it
12	will have redactions, we'll be filing 6 and 7,
13	for both redacted and confidential.
14	CHAIRMAN GOLDNER: Okay. So, we'll
15	reserve 6 and 7, thank you for that, for the
16	audit.
17	(Exhibit 6 and Exhibit 7 reserved)
18	CHAIRMAN GOLDNER: And, then, so,
19	we'll Commissioner Chattopadhyay, we'll make
20	your request "Exhibit 8".
21	(Exhibit 8 reserved for record
22	request.)
23	CHAIRMAN GOLDNER: And if you could
2 4	read into the record what you would like the

```
1
         Company to do?
 2.
                    CMSR. CHATTOPADHYAY:
                                          Sure.
                                                  So, the
 3
         record request would be "Please reconcile the
         Schedule N from Winter 2022-23 cost Of Gas filing
 4
 5
         with Schedule P of the Winter 2023-24 COG filing,
 6
         to demonstrate how the projected allowed
 7
         recoverable costs from the previous COG year gets
 8
         properly reconciled to allow you to come with the
 9
         two to determine the allowed recoverable costs in
10
         this 2023-24 COG filing."
11
                    CHAIRMAN GOLDNER: Thank you. Attorney
12
         Sheehan, is that --
1.3
                    MR. SHEEHAN:
                                  I'll turn it in.
14
                    CHAIRMAN GOLDNER: Okay.
                    MR. SHEEHAN: You folks have --
15
16
                    CHAIRMAN GOLDNER: Is the Company clear
17
         on the request?
18
                    WITNESS KING:
                                   Yes.
19
                    CHAIRMAN GOLDNER: Okay. Thank you.
20
         Okay.
                That will be "Exhibit 8".
2.1
                    And, now, we'll move to closing
2.2
         statements, beginning with the Department of
23
         Energy.
24
                    And one thing I'd like to hear your
```

1 input on, Attorney Lynch, and if you need to 2. confer, that's fine, but if you have any comments 3 on the FPO option in this docket, given the 4 lengthy discussion in the prior docket, if the 5 Department has a position on the FPO option in 6 this docket. 7 MS. LYNCH: The Department, 8 respectfully, doesn't want to take a decision at 9 this time. We will discuss internally, 10 especially we would need to include our Director 11 of Consumer Services. 12 CHAIRMAN GOLDNER: Okay. Very good. 1.3 Let me ask if -- in the other docket, I believe 14 the responses to the Company's filing were due 15 the 26th. Would the Company be -- would the 16 Department be amenable to filing something, 17 relative to the FPO in both dockets, by the 26th? 18 Would that -- would that be acceptable? 19 MS. LYNCH: That will be fine. 20 CHAIRMAN GOLDNER: Thank you. 2.1 MS. LYNCH: Thank you. 2.2 CHAIRMAN GOLDNER: Okay. Thank you. 23 It would be helpful to have the Department's --24 MS. LYNCH: And just to confirm, to

check my notes, just to confirm our position on whether the FPO should be removed or whether there should be a subsequent letter?

2.

1.3

2.1

2.2

But, just to confirm, though, for this case, though, there was no -- my understanding is there's no change to the FPO.

CHAIRMAN GOLDNER: That's my understanding as well. It's just for consistency. You know, you have -- Liberty is two companies. And, if the Department has any thoughts on -- if it wants to treat the Company consistently across both dockets.

I suppose there's always a third option, which is to do nothing. But I think you articulated the other two options correctly, Attorney Lynch.

MS. LYNCH: Okay. Thank you.

CHAIRMAN GOLDNER: Thank you. All right.

So, let's complete the closing statement from the Department. And, then, I'll move to the OCA next. And, if the OCA, just to prepare your mind, could comment on the FPO at the same time as your close please.

So, Attorney Lynch, if you could proceed with closing.

3

4

5

6

7

8

9

10

11

12

1.3

1 4

15

16

17

18

19

20

2.1

2.2

23

24

MS. LYNCH: Sure.

Thank you to the witnesses for being here and answering our questions. The Department supports the filing in this docket.

The Department issued one set of data requests, and a supplemental data request, that the Company responded to. The Department and the Company engaged in a technical session.

And, based upon all of these things, and review of the filing -- and review of the pleadings and the filing, we support the requested rate.

CHAIRMAN GOLDNER: Thank you, Attorney Lynch. And we'll move to the Office of the Consumer Advocate, and Attorney Crouse.

MR. CROUSE: Thank you.

The Office of the Consumer Advocate does recommend Commission review and approval for Liberty's request. We don't oppose the request at all.

In regards to the FPO, I'm, unfortunately, rather ignorant of the

1 conversation that happened this morning. 2. Consumer Advocate and I passed each other in the 3 hallway as I entered in here, and had not had a 4 chance to deliberate. 5 May I request some time to speak with 6 him, so I can give you an informed answer? 7 CHAIRMAN GOLDNER: Yes, sir. And even, 8 just to sort of mirror the Department's plan, 9 maybe the Consumer Advocate, the Office, could 10 file something by the 26th, in both dockets, with 11 the Consumer Advocate's recommendation with 12 respect to the FPO? 1.3 MR. CROUSE: I think that sounds very 14 reasonable. 15 And Michael Sheehan gave me some brief 16 insight as to what happened earlier today. 17 just didn't have enough information to act on it 18 with regards to the Consumer Advocate. 19 CHAIRMAN GOLDNER: Okay. Excellent. 20 Yes, I think the 26th would be just fine for 2.1 Thank you, Attorney Crouse. that. 2.2 And, finally, we'll turn to the closing 23 statement from Liberty. 24 MR. SHEEHAN: Thank you.

Regarding FPO, our position as to whether FPO should live or die hasn't changed.

You know, we have customers that participate. I don't have authority to really take a position.

I know, in the past, we support it because we have a number of customers, acknowledging the issues that Mr. Kreis.

2.

1.3

2.1

2.2

In this particular case, I don't think there's any need to send another letter. Keene customers, although part of EnergyNorth, are separate enough that the fact that the rest of our customers may get another chance, there's no need for the Keene customers to get that.

I've been scanning old orders on the question of participation rates. And I found one that said "127 out of 1,100 customers participated", and I think that was '17. So, it's the same, 10 percent-ish.

And I actually just found an order from -- looks like 2016, that says the participation rate has varied from "18 to 40 percent."

So, maybe it's slightly down over the decade, but still a steady better-than-10 percent

1 are participating. 2. So, as to the merits, we appreciate the 3 support of the DOE and OCA to our request. And 4 we ask that the Commission approve the rates as 5 proposed. 6 Thank you. 7 CHAIRMAN GOLDNER: Okay. Thank you. I'll ask if there's anything else that we need to 8 9 cover today? 10 MR. CROUSE: Just one brief 11 clarification question. I am to deliberate with Consumer 12 1.3 Advocate on whether Liberty should be treated 14 consistently in both dockets that happens, 15 whether or not the FPO Program should be continued? 16 17 CHAIRMAN GOLDNER: Yes. Thank you. 18 And any position that the Consumer Advocate has 19 relative to the FPO, but specifically that issue, 20 yes. 2.1 MR. CROUSE: Thank you. 2.2 CHAIRMAN GOLDNER: Yes. Thank you. 23 Thank you. 24 It is hard to keep straight "Kreis" and

```
"Crouse". So, if I mess it up, it's not
 1
 2
          intentional. So, thank you.
                    Okay. Anything else that we need to
 3
         cover today?
 4
 5
                    [No verbal response.]
 6
                    CHAIRMAN GOLDNER: All right.
 7
         you, everyone. We'll take the matter under
 8
          advisement. We are adjourned.
                    (Whereupon the hearing was adjourned
 9
10
                    at 1:19 p.m.)
11
12
13
14
15
16
17
18
19
20
21
22
23
24
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